Microsoft Outlook Advanced

Delegates attending the Outlook advanced course will learn to:

- Send E-mail with a "reminder-to-follow-up" flag
- Automatically send incoming E-mail to specific Email folders as part of E-mail management
- Use E-mail to carry out voting
- Send out bulk letters to groups of people in your Contacts list
- Create a standard E-mail as a template
- Access someone else's E-mail, Contacts, Calendar etc with their permission
- Archive and retrieve old E-mails you want to keep
- Share documents and messages with everyone in the organisation

E-mail Techniques & Rules

- Flagging an E-mail
- Voting using E-mail
- Postponing an E-mail
- using the Rules wizard

Mail Merge

- Mail merge
- Customising Views
- Templates

E-mail Management

- Sharing mail boxes
- sending E-mail on behalf of someone else
- archiving

Folders

- Create a Public Folder
- posting to a Public Folder
- setting Public Folder permissions